

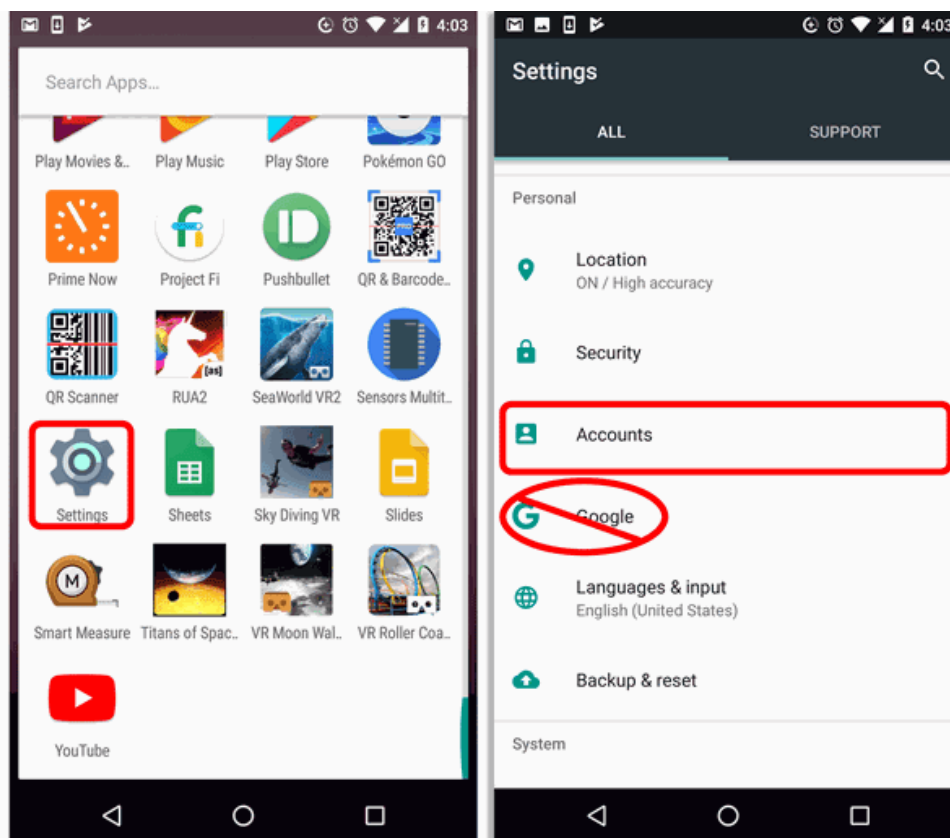
How to Factory Reset Your Android

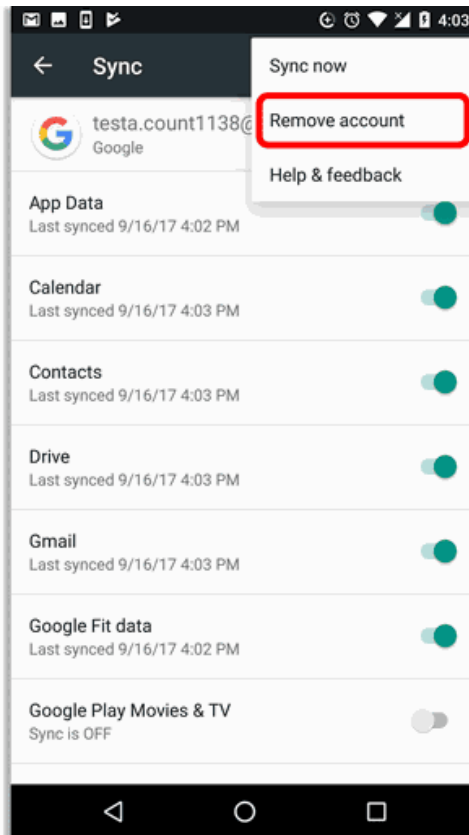
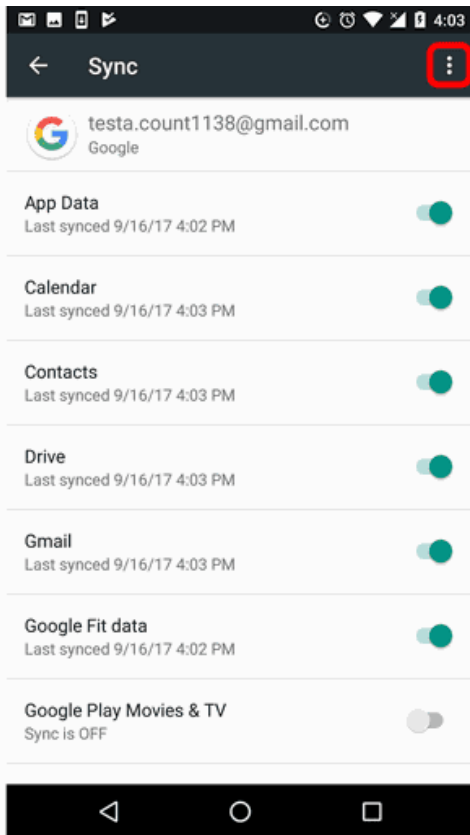
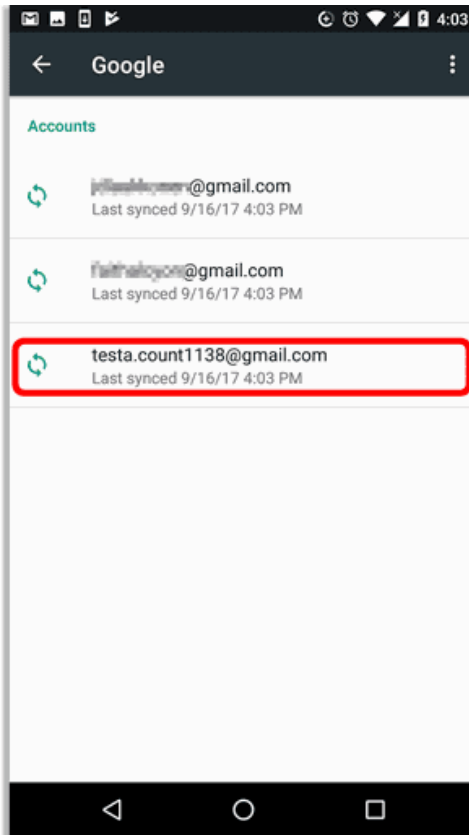
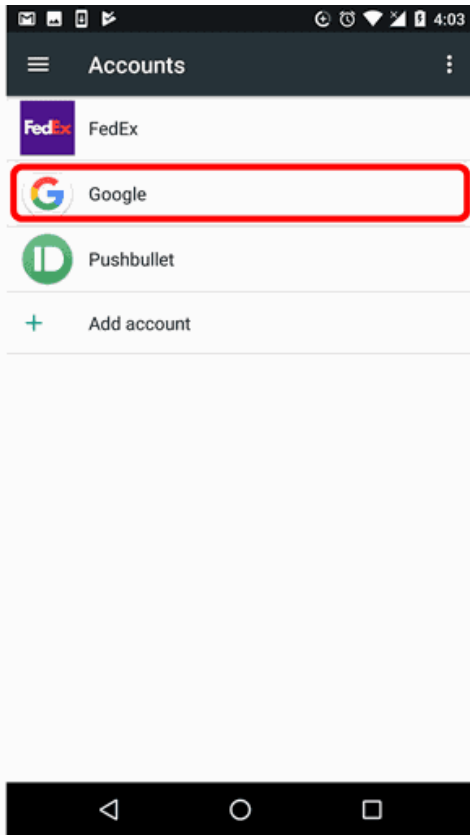
Remove Your Google/Samsung ID

It is best to remove your accounts from your phone before performing a factory reset. Occasionally your account will remain in the phone, leaving it locked to your account. To remove your accounts from your Android device, follow these steps:

Go to

1. Settings
2. Accounts
3. Select the account(s) you want to remove
4. Tap the three dots in the top corner and choose “Remove account”





Factory Data Reset

Once you have removed your accounts, you can perform a factory data reset by following these steps:

Go to

1. Settings
2. Scroll down to Backup & reset
3. Choose Factory data reset

